Power Outages & Major Storms

Power outages can occur due to major storms and extreme weather conditions. If your home's power outage is not limited to your home and cannot be fixed by accessing your circuit breaker panel or fuse box, access BC Hydro's website to receive updates on when it will be restored or how to report a power outage.

SAFETY TIPS!

- During a power outage, keep your food safe by keeping your fridge and freezer doors closed!
- Food in your fridge is usually safe to consume if the power is out for less than four hours.
- In a power outage, food in your freezer can stay frozen, usually for 24 to 48 hours.
- Never heat your home with a gas stovetop or oven; this increases the risk of carbon monoxide poisoning.
- To reduce the risk of fire, use LED candles. If you do use real candles, make sure they're in proper candle holders, keep them out of reach of kids and pets, and never leave them unattended.
- People with disabilities and/or people requiring assistance may be impacted by a power outage. Elevators may not be in service.
    - Alternative ways to leave home should be planned out.
    - Ensure you have backup power supplies for essential medical equipment.